

Celebrating the Faces of



**Across North Carolina** 

April 16, 2024

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Kevin Kendrick Retired FBI Official Rotarian, Community Advocate

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Todd Wells 2024 EL Co-Chair

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# A Word From Our Board Chair



Kevin Kendrick
Retired FBI Official
Rotarian, Community Advocate

On behalf of the board of directors and the countless volunteers of NC MedAssist, I wanted to thank you for joining us for this year's Executive Luncheon.

Whether it's your first time or you've been with us every year, we are grateful that you chose to spend your time learning more about this incredible organization. The work of NC MedAssist is something I deeply believe in and the people I've had the privilege to work with are quite special.

I hope you enjoy today's program and are inspired to join us in making a difference by dispensing hope through NC MedAssist!

Kevin Kendrick Board Chair

> Kayla McCann Marty, JD Attorney McGuire Woods

**Beth Susi, MD**Institute, Oncology
Palliative Medicine
Atrium Health

# A Message from the 2024 Executive Luncheon Co-Chairs





We are deeply honored to be part of this year's Executive Luncheon, a pivotal event where we can further the impactful mission of NC MedAssist. Your support propels the mission to foster health equity by ensuring free medication access for our neighbors in need across North Carolina. Through your generosity, in addition to providing vital medications, NC MedAssist is also able to provide invaluable job training, and empower individuals to care for themselves and their loved ones.

In our volunteer roles, we have witnessed firsthand the pressing needs for NC MedAssist's programs. The demand remains great and there is an essential task to reach those across the state who need them. Together, we can provide hope to the thousands of uninsured and underinsured individuals, and ensure that no one is left with these critical medication resources.

Thank you for joining us today – your presence is invaluable. We urge you to engage in the conversation, and join us in spreading the message of HOPE across the state. If you are moved to make a difference, please consider volunteering by expressing your interest on the commitment card provided by your Executive Host.

Additionally, we ask you to consider a meaningful gift to help support the mission – providing opportunities through improved health. We truly appreciate your support and generosity. May your time with us leave you feeling inspired to continue advocating for those in need.

With heartfelt gratitude,

Scott Rissmiller, MD 2024 Executive Luncheon Committee Co-Chair EVP & Chief Physician Executive Advocate Health Todd Wells 2024 Executive Luncheon Committee Co-Chair NC MedAssist Vice Board Chair

### 2024 Executive Luncheon Committee

Co-Chair- Todd Wells NCMA Board Member

Co-Chair- Scott Rissmiller, MD Advocate Health & NCMA Board Member

> Gail Felder NC MedAssist

Jenni Grammer NC MedAssist

Joe Machicote Premier, Inc.

Misty Moore NC MedAssist

Pam Perry Carolina Complete Health

> Rochelle Rivas North Highland

Tina Ruark Reveal Global Intelligence

Irene Watts NCHA Strategic Partners

> Matt Wolf Cencora



### **Program Agenda**

Tuesday, April 16, 2024 11:30 AM - 1:00 PM

### Welcome & Opening Remarks

Todd Wells & Dr. Scott Rissmiller

### Dispensing Hope Catalyst Award Presentation

Honoring Second Harvest Food Bank of Metrolina

### The Joyce Excellence in Volunteerism Award

Sponsored by Atrium Health

### **Keynote Address**

Dr. Yele Aluko Chief Medical Officer, EY Americas

### **Providing Hope: Patient Spotlight**

Lola Clark

### **Closing Remarks**

Todd Wells & Dr. Scott Rissmiller



# Make a donation. Make an Impact.

\$230 Provides a NC MedAssist Patient with medication for an entire year.



# About Our Keynote Speaker

### **Keynote Address:**

Yele Aluko, MD, MBA, FACC, FSCAl Chief Medical Officer | Director, Center for Health Equity | Managing Director | EY Americas

Yele Aluko MD, MBA is Chief Medical Officer in EY Americas Health Advisory practice. He advises health system C-suite and senior executives on strategy and business operations and provides insight on megatrends confronting the health industry. He is a proven physician executive and corporate leader with astute understanding of strategy that develops competitive advantage for healthcare organizations. As Director of the EY Americas Center for Health Equity he leads EY teams in the design of customized strategy, solutions and competency building for health sector value chain participants seeking to achieve Health Equity.

Prior to joining EY, he practiced cardiovascular medicine for 25 years at a southeast USA regional integrated healthcare system where he led enterprise clinical integration strategy, operations management, and care delivery within the heart and vascular service line across the fifteen-hospital health system footprint.

He obtained his MBA from Wake Forest University School of Business, Interventional Cardiology Fellowship from University of Massachusetts Medical Center, Invasive Cardiology Fellowship from Cornell University Medical Center, General Cardiology Fellowship and an Internal Medicine Residency from the College of Physicians and Surgeons of Columbia University. He obtained his Doctor of Medicine from the College of Medicine, University of Ibadan, Nigeria.

He is certified by the American and Canadian Boards of Internal Medicine, and the American Boards of Cardiovascular Medicine and Interventional Cardiology. He is a Fellow of the American College of Cardiology (FACC), and the Society for Cardiac Angiography and Interventions (FSCAI).

He is an Advisory Board member at Harvard Business Review, Honeywell Healthcare Solutions, Children's National Hospital and is a member of the Governance Council at the International Well Building Institute.





"I have been diagnosed with pre-diabetes and high blood pressure. I don't fit the correct criteria from my age to receive Medicare or Medicaid assistance. NC MedAssist has allowed me to receive medication that is necessary for my health, well-being and quality of life. Thank you NC MedAssist!"

John C.

"When I first volunteered, the personnel kindly explained the purpose of NC MedAssist. After learning more about the organization, I decided to participate in volunteering to help in any way possible. Now, church members and I volunteer once a month at the warehouse, and we are honored to work with an organization like NC MedAssist. We are thankful for the opportunity to help those who are sick and struggling, and we want to continue making positive differences."



Soonim L.



"Thanks to NC MedAssist I have been able to get my medications. I have type 2 diabetes and developed diabetic retinopathy. I was able to lower my a1c to help reduce further damage to my eyes."

Elsy S.

# Thank You To Our Supporters

Individual Donors

\*denotes **Hope Sustainers** - those individuals who have given for 3 or more years

### Catalyst of Hope Society \$5,000+

Jill Scheidt and Jeff Barnett
Dr. Brad and Sherri Bissell
Amber and D. Patrick Easterling
Juliann Bannon and Peter Humphery
Jennie and Stephen Landers
Marilyn and Michael Modak
Dr. Claire Morgan
Drs. Sonya and Scott Rissmiller

### Champion of Hope Society \$1,000 - \$2,499

William Acton\* Sonja & Dustin Allen, PharmD\* Darlene & J. N. Beard, MD\* Kristin & John Beard Bonnie & John Benedum, MD\* Ellen & Seth Goldberg Dale Brown Pamela Click\* Frank Cook Dr. and Mrs. John Crawford\* Dr. and Mrs. John Davenport Charles Everage John Forgan\* Kristin & Joseph Foster Natalie Foy Michael & Barbara Gardner DeDe & Jay Gerhart\* Jenni Grammer Michael Green Dr. Martha Groblewski & Harry Creemers\* Sarah & Scott Hamer Joan & John Holt, MD Drs. Janice Huff & Stephen Ezzo\* Tamara & Lane Titus, MD Judy Jones\* Phanesh Koneru Laura & Stephen Lawler\* Pat & Hans Lengers\* Laura & Jeffrey Loftin Holly Gainsboro & Joe Machicote Dr. & Mrs. Robert McBride Jeff & Kayla Marty\*

### Advocate of Hope Society \$2,500 - \$4,999

Anonymous **Anonymous** Kathryn Clancy Bill Gerhart Julie & Bakur Ghurtskaia Dr. Frank Grass Drs. Ginette Lapierre & Murray Turner The late Zaydee & Antonio Lopez-Ibanez Laura & Jim Magennis Yvonne & Richard McCracken Drs. Lee Ann & Barry McGinnis Elissa & Matthew Moore Ann Thomas Sara & Christopher Thompson Alyssa & Jay Vora, PharmD

Diane & Frank McCree\*

Jeremy McGraw

Richard McKnight Dr. Darlyne Menscer\* Drs. Debbie & David Miller\* Fritz & Cortney Nauck Doug Nickel Patefield Family Foundation Gerald Rebo Dr. Vera Reinstein Millicent & John Rennick, MD Glenn & Ashley Riley\* Rivas Family Foundation\* Sarah & Jason Rodela Dr. Geoffrey Rose Mimi Saffer & Thomas Harbin, MD\* Janice & Michael Scotton Lee Shore Octavia Sims\* Susan & John Siphers Charles & Kristy Skender\* Naomi Slifkin Marc Stevens Eric & Beth Younts\* Regina & James Taggart\* Diane & Tom Taylor Ruthine Tidwell Joan & Thomas Trautmann, MD Susan & Paul Vadnais, MD\* Brenda Vass\* Chrissy & Todd Wells\* Dr. Jacquelyn Wilson

### Thank You To Our Supporters

Organization, Cooperations, Companies

A special thank you to our top corporate, organizational, and in-kind donors. You have made our reach and impact possible.

Total Giving from July 1, 2022 – June 30, 2023

### \$500,000 +

Mecklenburg County
North Carolina Association of Free
& Charitable Clinics
North Carolina General Assembly
The Duke Endowment

### \$100,000-\$499,999

Atrium Health
Merancas Foundation, Inc.
Principal Foundation
The Leon Levine Foundation
United Way of Greater Charlotte

### \$25,000 - \$99,999

Cape Fear Memorial Foundation
Cencora
Elevation Church
Foundation for the Carolinas
George W. And Ruth R. Baxter
Foundation
Novant Health
Novant Health Foundation Physicians Impact Fund
Sisters of Mercy of North Carolina
Legacy
Triangle North Healthcare
Foundation
Vaya Health

### \$5,000 - \$24,999

African American Community
Collaborative
Alamance ElderCare
Albemarle Commission Area Agency
on Aging
Albemarle Foundation
Alpha Kappa Alpha Sorority, Inc.
Bank of America
Blue Cross & Blue Shield of North
Carolina

Blue Ridge Community Health Services CaroMont Health City of Charlotte Community Foundation of Burke County The Community Foundation of Western North Carolina Community Free Clinic Davidson-Davie Community College **ECU Beaufort Hospital ECU Bertie Hospital ECU Chowan Hospital ECU Duplin Hospital** ECU Edgecombe Hospital **ECU North Hospital ECU Medical Center ECU Roanoke-Chowan Hospital** First Horizon HealthReach Community Clinic Humana Lake Toxaway Charities Madison County Health Department Nash County Senior Center NC Dept of Insurance - SHIIP North Carolina Central University Rural Health Hub The Outer Banks Hospital Piedmont Natural Gas Qualvis Richmond County Health Department Rural Health Group Stokes County Government Tarheel Charitable Fund UNC Health United Healthcare United Way of Iredell County WellCare

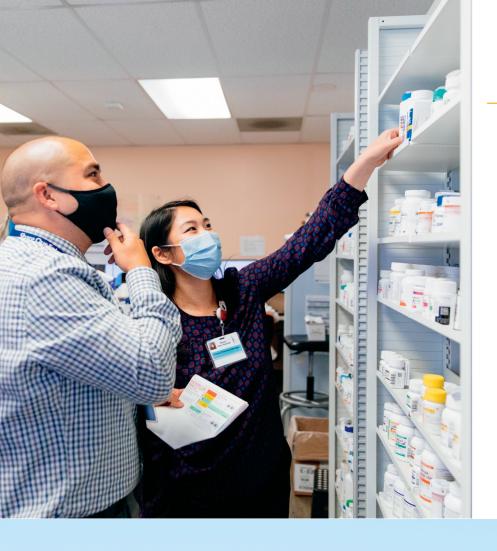
### In-Kind Donors

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of North Carolina

Abbvie Second Harvest Food Bank
Americares Merck
Cencora Novartis
Direct Relief Pfizer
Duke Medical Project N95
Essity Sanofi
Genexa SIRUM
J&J

# live purposefully This is what life is supposed to feel like. When you aren't held back. When you **Atrium** Health have a health partner that doesn't just treat part of you – they care for all of you. That's why more people prefer Atrium Health, with the most complete care that lets you get back to the moments that matter. That's what it's like to live fully. live fully



### **THANK YOU**

NC MedAssist, for a decade of partnership and dedication to people and communities in need across North Carolina

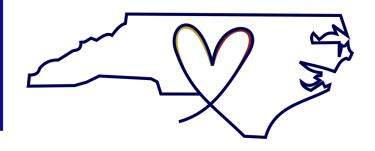


### cencora

Committed to healthier futures around the globe and in our communities



# **About Us**



### 1997

MedAssist of Mecklenburg begins serving low-income, unisured, senior adults in Mecklenburg County.



### 2005

MedAssist of Mecklenburg expands program guidelines to include ANY uninsured adult in the county.



### 2009

MedAssist expands the Free Pharmacy Program statewide and changes name to NC MedAssist.

### 2012

Over-The-Counter program begins with first event in Charlotte.



2014

The first Mobile Free Pharmacy event is held in High Point, NC.

### 2018

The OTC Free Store opens in Charlotte, staffed by team members in the Transitional Jobs Program.



### 2022

NC MedAssist celebrates 25 years of dispensing hope across NC!

### MISSION:

To dispense opportunities through improved health.

### **VISION:**

To ensure that no eligible person in North Carolina has to choose between purchasing food or their needed medication; improving the patient's health and lowering uncompensated health care costs for all stakeholders.

### FISCAL YEAR '23 IMPACT:

16,489 NC residents served through free pharmacy program

183,466 prescriptions dispensed.

served through Free Pharmacy 72,820 and OTC Programs

\$70.2M value of dispensed medication

### **SERVING OUR NEIGHBORS IN NEED:**



of our free pharmacy patients receive behavioral health medication



of our free pharmacy patients are being treated for chronic diseases



On average, 20% of Mobile Free **Pharmacy** participants report having access to free OTC's has kept them out of the ER in the last vear.



of our Mobile Free Pharmacy events take place in rural counties in NC



NC MedAssist is the only statewide, non-profit pharmacy in North Carolina that works to dispense opportunities for improved health. We seek to ensure that no eligible person in North Carolina has to choose between purchasing food or their needed medication; improving the patient's health and lowering uncompensated health care costs for all stakeholders.







info@medassist.org 1.866.997.1348



The Free Pharmacy Program is the answer for those who do not have the means to obtain lifesaving prescription medications to treat chronic diseases, such as heart disease, diabetes, and asthma. We also provide behavioral health, women's health products, and more. Patients enrolled receive their medications by mail at no cost. Please visit our website for a full list of available medications.

### Eligible patients:

- Live in North Carolina
- Income falls at or below 300% of the Federal Poverty Level
- Are uninsured

### Patients with the following qualify:

- No documentation
- Some Medicare patients (please contact us)

To learn how to enroll or apply today visit: www.medassist.org/how-to-enroll or scan this QR code.



### MOBILE FREE PHARMACY PROGRAM

We travel statewide to bring over-the-counter medicine to you! We visit a different community each week. Participants must be 18 and over to receive medicine. No I.D. or income requirements.



2024 Federal Poverty Level - 300%		
# In Household	Monthly Income	Annual Income
1	\$3,765	\$45,180
2	\$5,110	\$61,320
3	\$6,455	\$77,460
4	\$7,800	\$93,600
5	\$9,145	\$109,740
6	\$10,490	\$125,880
7	\$11,835	\$142,020
each add'l over 7 add:	\$1,345	\$16,140

### THE GERHART COMMUNITY MEDICINE SHOPPE (OTC FREE STORE)

Visit our store in Charlotte, NC to shop for free OTC medicine such as pain relief, cold and cough, allergy, digestive, vitamins, children's medicine and more. We also carry some durable medical supplies. The store is open to all individuals 18 and older living in NC. No time to come in and shop? Order online on our website and select a pick-up time that is convenient for you!

Hours of Operation: Monday, Wednesday, Friday 10:00am-12:30pm, 1:30pm-3:30pm 4428 Taggart Creek Road Suite #101 Charlotte, NC 28208 Contact: Janice Terry-Kidd OTC Program Director iterrykidd@medassist.org

### TRANSITIONAL JOBS PROGRAM

A work-based learning opportunity for individuals experiencing long-term unemployment or barriers to employment. Program participants gain real-world work experience through targeted training with supportive supervision. Participation/employment is a 4-month experience in which they receive at least three documented evaluations that may help as they continue toward employment stability. For more information, contact TJP Director, Renee Warner at rwarner@medassist.org.

**W**E ARE PROUD TO SUPPORT THE WORK OF NC MEDASSIST.

McGuireWoods CONSULTING

**McGuireWoods** 



STAY CONNECTED WITH THE LOCAL HEALTHCARE COMMUNITY.

For more information, email denise@n2co.com.

### **Workable, Cost-Effective Solutions**



Access, Solutions, Value.

### Scan to view partners

Access cost-effective, quality solutions with NCHA Strategic Partners, a subsidiary of the North Carolina Healthcare Association. Our vetted partners meet the highest standards for excellence in a changing healthcare landscape. Choose trusted collaboration for success.











For more information, Contact NCHA Strategic Partners, strategicpartners@ncha.org



Make a donation. Make an Impact.



# **Emotional**

# INTELLIGENCE



**EQ MATTERS** 

**BUILD BETTER RELATIONSHIPS** 

### PERFORM YOUR BEST **UNDER PRESSURE**

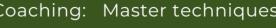
Get the tools and the support you need to do the impossible

TOP 10 **EI TIPS FOR LEADERS** 

## TESTING | TRAINING **EXEC COACHING**

EQ Testing: Take action

El Training: Practice & improve Coaching: Master techniques







WWW.IMAGEWEALTH.COM

### We celebrate **NC MedAssist**

for dispensing hope!







Let's find a way.



### Where there's a need, there's a way.

It takes empathy to see the need and a desire to be part of the solution. At First Horizon, we're proud to support those who invigorate and transform our communities through their service - one helping hand at a time.

Personal Business

Private Banking firsthorizon.com

Proud to support NC MedAssist.

©2024 First Horizon Bank. Member FDIC.



I work for Novant Health and have been so proud and grateful to be able to offer education and resources for NC Med assist to hundreds of patients over the years. To show my gratitude and as a way of giving back on my patients behalf, I now spend as many days as possible volunteering for this wonderful organization.

Karen H.

### **Volunteer With NC MedAssist**

### **VOLUNTEER OPPORTUNITIES INCLUDE:**

- OTC Warehouse to help sort in-kind donations of over-the-counter medication for our OTC Free Store and Mobile Free Pharmacy community events.
- · We are always in need of volunteers to help serve our neighbors in need through our Mobile Free Pharmacy events across the state.
- Volunteer Pharmacists and Pharmacy **Technicians**
- NC MedAssist Committees such as HR, IT, Development, Pharmacy, and Patient Engagement.
- **Board of Directors**



For more information, scan this QR code OR contact:

**Andria Tindall** ATindall@medassist.org 704.350.3578

### What Is An OTC Drive?



The OTC donation drive is a way to support NC MedAssist to collect essential non-prescriptions for North Carolina residents in need. OTC drives are crucial because they provide access to basic healthcare essentials for those who may not have the means to afford them. This initiative helps to bridge the gap in access and ensure that everyone has the necessary supplies for their well-being.



### Why An OTC Drive?

On average every dollar spent by consumers on OTC medicines saves \$6-7 for the U.S. healthcare system as a whole.

NC MedAssist generates more than \$5 million in healthcare costs avoidance through its distribution of Over the Counter medicine in FY23.

NC MedAssist is reaching people through our OTC programs and we would love for you to join us in our mission to offer hope to individuals of all races, genders, ethnicities, and religious beliefs by giving them access to health opportunities.



Help move the mission of NC MedAssist forward by hosting a donation drive.



### What You Can Do To Help!

Start and lead a drive for your church, organization, community center, etc. Please refer to the OTC Drive Infographic for steps on how to get one started or contact Gail Felder at gfelder@medassist.org or (704) 350.3580



### What Items Are Needed?

Please refer to the full donation wishlist for more details.

- Pain Relief
- Cold/Flu
- Allergy
- Children's Medicine
- Sleep Aid
- Digestive
- Skincare

- Urinary Pain Relief
- First Aid
- Multi-Vitamin
- Women's (Yeast infection treatment, feminine hygiene products)
- Adult diapers



### Celebrating the faces of $\mathcal{Hope}$ across North Carolina

Thank You to our Sponsors

# Joyce Excellence in Volunteerism Award



**Champion for Hope** 

cencora

**Health Equity Champions** 







### Celebrating the faces of $\mathcal{Hope}$ across North Carolina

Thank You to our Sponsors

### **Hope Advocates**



### **Hope Catalysts**











### Celebrating the faces of Hope across North Carolina

Thank You to our Sponsors







































Celebrating the Faces of



Thank you for joining us at the 2024 NC MedAssist Executive Luncheon. This celebration of hope would be impossible without the support and commitment of individuals, organizations, and volunteers like YOU!

You help us move the mission forward and make lasting impact.





